

TERMS AND CONDITIONS.

· To comply with municipal regulations a certified electrician is required to connect the power supply.

This is at the cost of the customer.

- Prices exclude the provision of isolators and of the work necessary to supply power to the unit.
- Prices exclude the cost of ducting or modification.
- Prices exclude the cost of any building work or painting to be done by others or of any making good.
- Prices exclude the cost of any core drilling of concrete that may be necessary.
- Prices exclude the cost of supply and fitting of a condensate pump if this is necessary.
- Cool Projects will not be liable if an existing unit is removed and does not function on reinstallation.
- Cool Projects will not be liable for any damage to pipes or cabling not visible upon inspection.
- Amounts quoted exclude overtime hours which will be charged for in addition to the amount of the quote.
- Equipment supplied to the Customer remains the property of Cool Projects until paid for in full.
- A cancellation fee of 10%, net of VAT, of the cost of anything ordered from Cool Projects is payable for cancelled orders and returned stock.
- The Customer will be liable for cost of work necessary for the envisaged installation or repair the necessity of which work could not be determined upon the initial inspection and such work will be regarded as a variation.
The work will not be proceeded with until the client has accepted the variation in writing.
- Cool Projects shall be entitled, without penalty, to cancel any contract concluded with the Customer at any time prior to the commencement of the work.
- The relevant work shall be carried out in accordance with the Standard Refrigeration and Air Conditioning Regulations referred to in the OHS Act, No 85 of 1994.
- The quotation remains open for acceptance for a period of 7 days from the date thereof.
- No work will be commenced until the quotation or variation, if applicable, has been accepted in writing.
- Where credit terms have not been agreed to a deposit of 50% of the amount of the quotation is payable on acceptance of the quote and the balance is payable on completion of the work.

· Warranty:

- o Midea: Three years in respect of complete unit, five in respect of compressor.
- o Samsung: Two years in respect of complete unit, five in respect of compressor.
- o Daikin: Three years in respect of complete unit.
- o Workmanship: Three months from completion in respect of defective workmanship only. No warranty shall apply to faults or breakdowns caused by things beyond the control of Cool Projects such as electrical surges and the like. The liability of Cool projects shall be limited to the actual cost of redoing the work and it shall in no circumstances be liable